

COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



ARIZONA CORPORATION COMMISSION

April 24, 2013

Mr. & Mrs. Bucci
Kingman, Arizona

Dear Mr. & Mrs. Bucci,

Your comment made to the Docket regarding the UNS Electric, Inc. rate case was received by my office. I would like to thank you for taking the time to share your thoughts. I would also like you to know that these comments are given to all the Commissioner's offices. They are also made available to the related parties of the case. The concerns raised in letters that are received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though the Commission is constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Unfortunately, I am required by law to not comment on or communicate about certain cases because of "Ex Parte" rules. Ex parte means communications about a matter, which do not include ALL the parties. We sit as judges and must weigh all the facts of a case. Therefore, are prevented from speaking to the issue before all the evidence is heard.

Thank you again for expressing your concerns about UNS Electric, Inc. You can track the activity and progress of the case by visiting the Commissions' e-Docket website, <http://edocket.azcc.gov/edocket/>, and entering the docket number E-04204A-12-0504.

Sincerely,


Susan Bitter Smith
Commissioner

RECEIVED
2013 APR 24 P 3:58
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

E-04204A-12-0504

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

2013 APR 22 A 8:21

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013 - 110274

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 4/18/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Greg & Linda

Bucci

Account Name:

Greg & Linda Bucci

Home:

Street:

Work:

City:

Kingman

CBR:

State:

AZ

Zip: 86409

is:

Utility Company:

Unisource ** Energy Services (UNS)

Division:

Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-04204A-12-0504

This letter is in protest of Docket No. E-04204A-12-0504.

We would be burdened with yet another increase in rates. As we are dependants (retirees) on Social Security, our COL increase is slightly more than 1%, far less than Unisource's request.

I believe the rate increase is unwarranted. Were constantly advised how to save electricity with out of reach methods and the result is higher rates to make up the difference. We suffer, Unisource manager.

In short, many thousands of people cannot afford to protest in person, so we must write letters.

The Commission won't meet in Mohave or Santa Cruz County to discuss anything that impacts residents of those counties. This too is arrogant and wrong. We have a right to be heard. I am not even sure this letter will be read.

I hope someone will respond, as I do not feel the rate increase is warranted. Look at the income, unemployment rate, etc. in Mohave & Santa Cruz counties. We need the money; Unisource doesn't.

Sincerely,

Greg & Linda Bucci

Arizona Corporation Commission

DOCKETED

APR 22 2013

End of Complaint

Utilities' Response:

DOCKETED BY

TSM

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4/18

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 4/18/2013

Opinion No. 2013 - 110274
